

Volunteer Role Outline

Role title
Nature Discovery Centre Retail and Information Volunteer
Based at location
The Nature Discovery Centre, Thatcham, RG19 3FU
Purpose of the role
To assist BBOWT staff and other volunteers to run the NDC Reception and Lakeside Shop
Type of work in which you will be involved
<ul style="list-style-type: none"> • Provide general information to visitors about the NDC including walks, activities, events etc. • Provide customer services for the Lakeside Shop, receive deliveries and restock shelves. • Promote BBOWT and the Nature Discovery Centre as a whole and help to recruit new members and volunteers.
Experience &/or qualifications needed
<ul style="list-style-type: none"> • Experience of, or an interest in, retail and customer service. • Keen interest in the organisation, NDC, and neighbouring BBOWT nature reserves. • Friendly and welcoming approach to talking with members of the public.
Times/days we would like you to be available
We are looking for volunteers who can offer an ongoing and regular commitment including during school holidays and weekends. Full days and shorter shifts available.
Benefits to volunteer & possible training opportunities:
<ul style="list-style-type: none"> • The chance to be actively involved in one of BBOWT's flagship sites. • The opportunity to promote BBOWT. • Join a great team of friendly volunteers and staff and learn about the site and its wildlife.
You will be responsible to:
Team Leader
Expenses payable:
No
References or DBS check required:
References required. We would like to meet any potential volunteers at the Nature Discovery Centre to talk about the role including relevant skills and experience.